

**15 MAY 1995**



**Personnel**

**AFMC ORGANIZATIONAL AND TEAM  
QUALITY AWARDS**

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This policy directive establishes the AFMC Commander's quality awards and designates Air Force quality-based criteria as the criteria of choice for all AFMC organizational and team quality awards. AFMC uses Command-level organizational and team awards to recognize quality organizations and teams and to promote quality management awareness throughout the command. It does not apply to Air National Guard and US Air Force Reserve units and members.

**SUMMARY OF REVISIONS**

This revision to AFMCPD 36-1 refines AFMC's policy on awards which recognizes quality performance by organizations and teams.

**1.** Commanders at all levels of the command will encourage full participation in the quality awards program. Administration of the program is at the discretion of the individual commander. HQ AFMC/XP is the command office of primary responsibility for the non-functionally aligned organizational and team quality awards. Awards that are strictly aligned with specific functions or programs are administered by the appropriate mission element or functional organization.

**2.** The Quality Air Force (QAF) Criteria are the criteria of choice for internal AFMC organizational and functional quality awards that are not based on a higher level award. The QAF Criteria are AFMC's criteria of choice because they are based upon proven, world class quality principles and provide a consistent measure to determine excellence through a systematic approach to organizational recognition.

2.1. Command-level Organizational/Functional Quality Awards are administered by various functional organizations and the criteria are the seven categories of the QAF criteria. The QAF criteria will be augmented/tailored to reflect specific organizational/functional excellence factors when awards are converted. Each award process owner will define their own specific deployment plan. Other awards may be added as appropriate (e.g. newly established AFMC awards).

2.2. Center-level Organizational/Functional/ Quality Awards. Centers are encouraged to convert all appropriate center-level organizational/functional awards to QAF criteria as soon as possible.

**3.** The Chief of Staff-Air Force (CSAF) Team Quality Award (TQA) Criteria are the criteria of choice for all AFMC awards targeted toward teams chartered to improve specific processes within finite time periods. The CSAF TQA Criteria provide both a systematic approach to recognizing outstanding teams and a quality-based outline for managing successful teams. Organizational Integrated Product Teams (IPTs) are encouraged to compete for appropriate unit quality awards. However, IPTs which are established/chartered to improve specific processes within finite time periods, using the QAF Continuous Improvement Model, are eligible to compete for this award.

**4.** It is AFMC policy to convert all appropriate organizational and team quality awards to Air Force quality-based criteria. As new awards are established to recognize organizational or team excellence, Air Force quality-based criteria should be used. The minimum conversion/use requirements are:

- Must be an AFMC center or command-level award.
- To use the Quality Air Force (QAF) Criteria, the award must be to recognize an organization for outstanding performance.
- To use the CSAF Team Quality Award Criteria, the awards must be to recognize outstanding contributions of process action teams, process improvement teams, natural work groups, quality circles, and IPTs chartered/formed to improve specific processes within finite time periods.

**5.** The measures of successful deployment of this policy are increasing participation in the awards program and increasing number of new AFMC awards based on QAF or CSAF TQA criteria, as appropriate.

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